



SWITCH

CONSUMER POLICIES

Switch Warranty

Limited Lifetime Warranty For Switch Vision Magnetic Interchange Lenses

Switch Vision LLC warrants that if Switch Vision sunglasses and/or non-prescription Magnetic Interchange Lenses fail for any reason during normal use, we will repair or replace the sunglass and/or lenses and incur all costs to ship them within the United States. Alteration, misuse, or abuse of any Switch Vision product will void its warranty.

If the failure is a defect in material or workmanship, and occurs within the first year of purchase, Switch Vision will not charge a processing fee and repair or replace the defective Switch Vision sunglass and/or Magnetic Interchange Lens at no charge.

If the failure occurs after the first year of purchase or is not a defect in material or workmanship, Switch Vision will charge a processing fee of (a) \$40 for a Switch Vision Sunglass chassis; (b) \$20 for a pair of non-polarized Switch Vision Lenses; (c) \$62.50 for a pair of polarized Switch Vision lenses.

Damage to Switch Vision Magnetic Interchange Lenses caused by improper or unreasonable use, along with normal wear and tear such as lens scratching and accidental breakage is not a defect in material or workmanship. Switch Vision lenses are not warranted against scratching.

To make a claim, the consumer should NOT return their Switch Vision sunglasses to the optical or retail establishment where they were purchased. Instead, the purchaser should log on to **switchvision.com**, submit the claim via the link marked 'warranty claim' and then return the sunglasses or lenses directly to Switch Vision, along with the Lifetime Warranty Claim and Proof of Purchase.

Any problems with Switch Vision prescription sunglass lenses should be returned to the authorized Switch Vision optical dealer where they were purchased.

Lost or Damaged Lens Guarantee

In the event the original purchaser loses or damages a pair of Switch Vision lenses, we will replace them for a processing fee of \$20 for non-polarized lenses, or \$62.50 for polarized lenses. To qualify for this program, the original purchaser must have registered his/her Switch Vision Magnetic Interchange System at the **switchvision.com** website or have acceptable proof of purchase. Switch Vision will replace up to 2 pair of lost or damaged lenses each calendar year. Visit the switchvision.com website for details.

Product Registration

Consumers are advised to register their Switch Vision Magnetic Interchange Lens System on the **switchvision.com** website within the first year of purchase. Registration will expedite any future warranty claim processing, and enable the consumer to be eligible to receive information on new Switch Vision frames and lenses.



SWITCH

CONSUMER POLICIES (CONT)

Online Lens Purchases: *Policy listed on the back of the consumer invoice and posted on Switchvision.com*

Specialty and replacement Switch Vision lenses are available for purchase online. If the consumer is not completely satisfied with their online lens purchase, they may return it for credit or exchange within 30 days of the invoice date.

Lenses returned for credit or exchange must be in salable condition and must include the original invoice plus all documents and accessories in the original packaging. If some returned items are missing, or in an unsalable condition, the return may be subject to a refurbishing fee.

Product that has been abused or worn may not be returned under any circumstance.

Refunds will be issued in the same form as the original payment. For credit card purchases, please allow two billing cycles for the credit to appear on your statement.

To contact Customer Service please call 1-877- See Switch (877-733-7948) - hours are Monday to Friday 9:00AM to 5:30PM – Eastern Standard Time.